

CP Consultation Responses

CP1455 'Sending revised Meter Technical Details following a change of Meter Operator Agent'



This CP Consultation was issued on 8 February 2016 as part of CPC00763, with responses invited by 4 March 2016.

Consultation Respondents

Respondent	No. of Parties/Non-Parties Represented	Role(s) Represented
British Gas	1/0	Supplier
E.ON Energy Solutions	1/0	Supplier
ScottishPower	1/0	Supplier
Siemens Managed Services	0/1	Supplier Agent
SSE Energy Supply Limited	1/1	Supplier, Supplier Agent
TMA Data Management Ltd	0/1	Supplier Agent
Western Power Distribution	5/1	Distributor, Supplier Agent

Summary of Consultation Responses

Respondent	Agree?	Impacted?	Costs?	Impl. Date?
British Gas	✗	✗	✗	✓
E.ON Energy Solutions	✓	✗	✗	✓
ScottishPower	✓	✓	✗	✓
Siemens Managed Services	✓	✗	✗	✓
SSE Energy Supply Limited	✓	✓	✓	✗
TMA Data Management Ltd	✓	✗	✗	✓
Western Power Distribution	✗	✗	✓	✗

Question 1: Do you agree with the CP1455 proposed solution?

Summary

Yes	No	Neutral/No Comment	Other
5	2	0	0

Responses

Respondent	Response	Rationale
British Gas	No	CP1455 improves the current arrangements; however it does not provide enough detail of how the old MOP will communicate to the new MOP about work that was undertaken after it was de-appointed. Normally on a CoMOP the installed meter details are provided in group 290 and nothing is provided in group 08A. In the instance where an exchange is undertaken post de-appointment the new MOP needs group 08A plus the exchange meter readings. Without this information the new MOP cannot process the exchange and advise other industry parties including the supplier. It would be our recommendation to include a clear and concise process and not merely expand the footnote
E.ON Energy Solutions	Yes	-
ScottishPower	Yes	Agree with the proposed solution as it will enforce the need for MOA's to transfer accurate MTD's.
Siemens Managed Services	Yes	-
SSE Energy Supply Limited	Yes	This proposal is a positive step towards closing a gap that is resulting in Suppliers (and their agents) setting customers up with inaccurate metering details. Though the incidence of these situations is relatively low, their occurrence often result in a degree of customer detriment, (e.g. billing complaints and disruption caused by on site inspections) and operational inefficiency, which are clear justifications for taking action. The solution is straightforward and we do not expect it will be onerous for MOAs to manage.

Respondent	Response	Rationale
TMA Data Management Ltd	Yes	-
Western Power Distribution	No	We understand the logic for changes to ensure current meter technical details and information is as up to date as possible, however, the extension of the obligation beyond the Agents period of appointment raises the following potential issues: 1. The proposal states that the current MOA will need to send the revised MTDs to the new MOA when it carries out a Meter exchange after the transfer of the original MTDs, this cannot be open ended as this would require data to be held indefinitely whereas a MOA has a requirement to retain data for a period of 40 months. 2. Lack of clarity as to the requirements on a MOA when they receive updated data from a previous MOA when a. The current MOA have amended the Meter Equipment Technical Details and receive amended data effective prior to the date of change? b. What steps would a MOA take if they receive an amendment from a previous MOA but are themselves no longer the current MOA? c. Changes to Supplier and DC appointments during the period impacted by the change of METD's? The obligation on the old MOA is very straightforward, however, due to the potential complexities for the MOA receiving amended MTDs which have been introduced by extending this obligation, we feel it would be beneficial for the detailed requirements in each potential scenario to be documented within the BSCP Interface and Timetable Information tables.

Question 2: Do you agree that the draft redlining delivers the CP1455 proposed solution?

Summary

Yes	No	Neutral/No Comment	Other
6	1	0	0

Responses

A summary of the specific responses on the draft redlining can be found at the end of this document.

Respondent	Response	Rationale
British Gas	Yes	-
E.ON Energy Solutions	Yes	-
ScottishPower	Yes	Sufficient detail in the redlining to cover the proposed change.
Siemens Managed Services	Yes	-
SSE Energy Supply Limited	Yes	-
TMA Data Management Ltd	Yes	-
Western Power Distribution	No	The red-line drafting does not account for the various scenarios outlined above in question 1.

Question 3: Will CP1455 impact your organisation?

Summary

Yes	No	Neutral/No Comment	Other
3	3	0	1

Responses

Respondent	Response	Rationale
British Gas	Other	The full impacts of the change have not yet been identified.
E.ON Energy Solutions	No	We do not anticipate any system changes resulting.
ScottishPower	Yes	As a MOA we will ensure that we transfer accurate HH MTD's to the new MOA even if we have been de-appointed from the MS.
Siemens Managed Services	No	-
SSE Energy Supply Limited	Yes	As the outgoing MOA, we would be impacted because reports will need to be created to support enduring compliance with this process. As the new MOA we would need to be prepared to accept revised metering information from the outgoing MOA. Our Supply function will also be impacted as they will need to be prepared to expect an increase in the number of revised meter records being received.
TMA Data Management Ltd	No	-
Western Power Distribution	Yes	System changes will be required to enable MOP to generate a new set of MTD outside of its appointment period.

Question 4: Will your organisation incur any costs in implementing CP1455?

Summary

Yes	No	Neutral/No Comment	Other
2	4	0	1

Responses

Respondent	Response	Rationale
British Gas	Other	The full costs estimates are not yet known.
E.ON Energy Solutions	No	-
ScottishPower	No	No cost incurred.
Siemens Managed Services	No	-
SSE Energy Supply Limited	Yes	The main costs are to our MOA function in developing reports (as mentioned in Q3), which we'd consider as a one-off cost. Minor business process changes would also be required by both MOA and Supply functions.
TMA Data Management Ltd	No	-
Western Power Distribution	Yes	System changes – tbc.

Question 5: Do you agree with the proposed implementation approach for CP1455?

Summary

Yes	No	Neutral/No Comment	Other
5	2	0	0

Responses

Respondent	Response	Rationale
British Gas	Yes	-
E.ON Energy Solutions	Yes	-
ScottishPower	Yes	Sensible implementation approach.
Siemens Managed Services	Yes	-
SSE Energy Supply Limited	No	An SVG decision in April and implementation date of June does not provide sufficient time to deliver a robust and tested solution. As this proposal is not time-critical we would support an implementation in the November BSC release.
TMA Data Management Ltd	Yes	-
Western Power Distribution	No	In view of the required system changes a minimum of 6 months would be required for system implementation and testing.

Question 6: Do you have any further comments on CP1455?

Summary

Yes	No
2	5

Responses

Respondent	Response	Comments
British Gas	Yes	As above in question 1.
E.ON Energy Solutions	No	-
ScottishPower	No	-
Siemens Managed Services	Yes	If a D0170 is received by the MOA after the de-appointment date, and the latest version of the MTD's has already been issued prior to de-appointment, and no subsequent changes are known, is the MOA obliged to still send their latest version of MTD's that they hold? Bearing in mind these may be out of date as it is possible that there has been subsequent changes made to the MTD's after de-appointment by other agents. We are assuming that there is no change to this process and that in this scenario as a MOA we would not trigger any MTD's post de-appointment. The earlier responses on this form are provided on this basis and may change if the assumption proves to be wrong.
SSE Energy Supply Limited	No	-
TMA Data Management Ltd	No	-
Western Power Distribution	No	-

CP Redlined Text

BSCP514

No comments were received on the draft redlined text for BSCP514 for CP1455.