

Change Proposal – F40/02 (Page 1 of 2)	CP No: 893 <i>(mandatory by BSCCo)</i>
Title <i>(mandatory by originator)</i> Changes to the PAB Escalation Cycle in BSCP534	
Description of Change <i>(mandatory by originator)</i> Changes to the existing PAB Escalation Cycle in order to address concerns raised by Stakeholders. These changes have been approved by the Performance Assurance Board and are now submitted to the Change Process.	
Proposed Solution(s) <i>(mandatory by originator)</i> A new Escalation Cycle with 7 Severity Levels that will deliver the following benefits: <ul style="list-style-type: none"> • The Severity Level serves as a clear record of the importance attached by the PAB to an issue, regardless of whether a participant is escalated in a given month. • The seriousness of PAB Escalation is maintained because it does not become a routine activity. • PAB flexibility in choosing the action most likely to be effective is maintained. • Reporting to the PAB and the Panel will be clearer, as it will be based on a Severity Level and escalation activity, rather than an up-and-down Escalation Level. 	
Justification for Change <i>(mandatory by originator)</i> In recent months the desirability of changing the Cycle has become apparent through comments from PAB members, and also through stakeholder observations made to Board members. The main concerns are that Level One escalation is not seen as serious by Parties, that the interface between the ELEXON Problem Control Process and the Escalation Cycle is unclear, and that some issues are still unresolved after a significant time within the Cycle.	

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Other Configurable Items Potentially Affected by Proposed Solution(s) (optional by BSCCo) PARMS Reporting & Monitoring LWI	
Impact on Core Industry Documents (optional by originator) <i>None</i>	
Related Changes and/or Projects (mandatory by BSCCo) <i>None</i>	
Originator's Details: BCA Name Organisation <i>ELEXON</i> Email Address Date <i>27/11/2002</i> [BSC Panel Representative]..... Organisation.....	
Attachments: Y (If Yes, No. of Pages attached:.....) <i>(delete as appropriate)</i>	