

<b>Settlement Issue Report - F40/01</b>	<b>SIR R2660</b>
<p><b>Title:</b> <i>Agreed Procedure AP504 is inconsistent with Service Line SL120</i></p> <p><b>Originator:</b> CEO Service Delivery – TS2</p> <p><b>Synopsis (mandatory):</b>  Agreed Procedure AP504 is inconsistent with Service Line SL120 in relation to the rules for withdrawing invalid meter readings.</p> <p><b>Description of Settlement Issue (mandatory by originator):</b>  AP504 3.3.8.3 states “Validate replacement reading, if obtained. If none obtained, calculate a deemed meter reading and EAC”. This second sentence applies in the case where a reading(s) is withdrawn following a meter fault, but not in the case where the NHHDC receives notification of an invalid reading from the Meter Operator, Supplier, RPB or other party (AP504 3.3.8.1). It is clearly not appropriate for an NHHDC to calculate a deemed meter reading to replace a withdrawn reading, except in the case of meter faults. AP504 is thus inconsistent with SL120 1.5.4.2, which only permits a replacement read to be deemed in the case of meter faults.</p> <p>AP504 3.3.8.2 currently only permits NHH Data Collectors to withdraw readings in response to notification of an invalid reading from the ‘NHHMO, Supplier, RPB or other party’. It does not allow for the situation where the NHHDC determines that a previous reading is invalid as a result of reviewing a subsequent reading.</p> <p><b>Benefits/Beneficiaries of resolving the Settlement Issue (mandatory by originator):</b>  Clarity of withdrawal process will contribute to the accuracy of settlement and hence will benefit all parties.</p> <p><b>Risk assessment of Settlement Issue (optional by originator or CCC):</b>  This represents a risk to settlement, as the process is likely to be exercised considerably whilst removing large positive and negative AAs and EACs – i.e. in correcting the issue which the Pool Auditor has deemed to be of sufficient materiality to contribute to a qualified audit opinion.</p> <p><b>Related issues and/or projects (mandatory by CCC):</b></p> <p><b>Constraints on options/solutions (optional by originator):</b></p> <p><b>Suggested solutions (optional by originator):</b>  Amend AP504 to bring it in line with SL120.</p> <p><b>Implementation date requirements (mandatory by originator):</b>  As soon as possible.</p> <p><b>Approving Pool Sub-Committee (mandatory by CCC):</b> TS2</p>	
Please indicate the number of additional sheets submitted (if any)	

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SIR R2660

SCA Details

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Organisation: ATF

Signature:

Date:

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