

CP Form

Change Proposal – F40/01	CP No:965 Version No:
Title: Superfluous reporting of D0095 exceptions combined with an E01 exception following a CoS (where NHHDC & NHHDA agents are the same for both old and new Suppliers).	
Description of Problem/Issue An E01 exception is reported whenever an appointed NHHDA does not receive an EAC or AA from an appointed NHHDC. Where an E01 (no EAC) is produced for a new Supplier following a Change of Supplier process where the NHHDC and NHHDA agents are the same for both the old and new Supplier it also results in additional superfluous exceptions, most notably E08 (Supplier Incorrect). Because the NHHDC does not process end dates for Registration Details, Profile Class/Standard Settlement Configuration, Measurement Class, GSP Group, and Energisation Status, the NHHDA (in the absence of an initial EAC for the new Supplier) will generate exceptions against the aforementioned data where there are inherent mismatches between the NHHDC and SMRS. Therefore an E08 will always be reported in combination with an E01, and additional exceptions E09, E10, E11, E12 & E13 may also be reported despite the NHHDC not generating any EAC data on behalf of the new Supplier. So on the one hand the NHHDA reports it has received no data (hence E01) for the new Supplier, whilst on the other it reports exceptions against data provided by the NHHDC for the old Supplier, leading to spurious E08 exceptions, and possibly E09, E10, E11, E12 & E13 also.	
Proposed Solution(s) Whenever an E01 is generated following a Change of Supplier the NHHDA (same for both Suppliers) should ignore any data provided by the old NHHDC (same for both Suppliers) on behalf of the old Supplier, thus preventing the production of superfluous E08 exceptions in particular, but also E09, E10, E11, E12 & E13s.	

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Justification for Change The production of an E08 (not to mention other exceptions that might also be generated) combined with an E01 under the circumstances described is totally superfluous, misleading, and distorts the true volume of exceptions outstanding.	
Configurable Items Potentially Affected by Proposed Solution(s) NHHDA software	
Impact on Core Industry Documents None	
Related Changes and/or Projects <i>(mandatory by BSSCo)</i>	
Requested Implementation Date <i>(mandatory by originator)</i> Reason:	
Agreed Release/Implementation Date <i>(mandatory by BSCCo)</i>	

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Originator: Organisation: <i>Centrica Business Services</i> Email Address: Date: <i>6 June 2003</i>	
Attachments: Y/N* (If Yes, No. of Pages attached:.....) (delete as appropriate)	