

Change Proposal – F40/01	CP No: 1077 Version No: 1.0
Title: Review of BSCP 40 “Change Management” Emergency Fix Procedure	
Description of Problem / Issue BSCP 40 “Change Management” (BSCP 40) makes provision for “Emergency Fixes” – urgent changes to Configurable Items to correct serious operational problems with the Balancing and Settlement Arrangements for which there is no known workaround. To qualify for an Emergency Fix, an operational problem must cause: 1. loss of availability; 2. loss of data integrity; 3. an irretrievable data quality issue; or 4. significant degradation of performance. Section 3.8 specifies the interactions (primarily between BSCCo and BSC Agents) and actions required to implement an Emergency Fix. However, the Emergency Fix procedure has never been used or reviewed since NETA Go-Live in March 2001. A review of the Emergency Fix procedure was recommended by the Working Group as part of the Spring 2004 review BSCP 40. Having reviewed the procedure, BSCCo believes that the requirements can be streamlined to make the process more efficient and effective in ‘emergency’ situations.	
Proposed Solution(s) <i>(mandatory by originator)</i> The Emergency Fix procedures in Section 3.8 of BSCP 40 should be streamlined to ensure that they mandate only the critical requirements for implementing a change in ‘emergency’ situations: 1. Ensure that the resolution of an emergency is carried out in accordance with any contractual obligations (e.g. with a BSC Agent contract). 2. Ensure transparency of process by notifying the industry of all emergency changes made. 3. Ensure that, where relevant, going forward the Baseline Statement reflects any emergency changes made (e.g. via a CP post correction). (NB: The detail of the proposed changes is contained in the ‘Expected Impact on Configurable Items/Industry Documents’ below.)	

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Justification for Change <i>(mandatory by originator)</i> The proposed changes would retain the transparency of emergency fixes, by ensuring that the implementation of any such changes are in accordance within contractual obligations and notified to the Industry promptly. It would also enhance the efficiency of that process and make it more appropriate for 'emergency situations' in which rapid implementation of fixes may be of the essence.	
Configurable Items Potentially Affected by Proposed Solution(s) BSCP 40 "Change Management": - Section 3.8 'Correcting Identified Errors – Emergency Fixes' would need to be amended along the following lines: • Add the following to the end of the 'Action' column in step 3.8.2:- <i>'(or in accordance with contract where appropriate)'</i> • Delete steps 3.8.3 to 3.8.7 • Amend step 3.8.8 such that 'all' parties are notified (i.e. including at a minimum all BCAs and PACAs) • Delete step 3.8.9, 3.8.10, 3.8.11 and 3.8.12 • Remove 'Close Emergency Fix CP and' from the beginning of the 'Action' column in step 3.8.13 • Delete steps 3.8.14 and 3.8.15 • Amend timing of Step 3.8.16 to follow on from the existing step 3.8.13	
Impact on Core Industry Documents	
Related Changes and/or Projects	
Requested Implementation Date Reason:	
Agreed Release / Implementation Date <i>(mandatory by BSCCo)</i> February 2005	

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Originator's Details: BCA Name..... Organisation..... ELEXON..... Email Address..... Date..... 10/08/04.....	
Attachments: Y/N* (If Yes, No. of Pages attached:.....) (delete as appropriate)	