

## Change Proposal – F40/01

CP No: 1085

*Version No: 2.0*

### Title: Inclusion of 'underpin' process in PSL120 'Non Half Hourly Data Collection'

#### Description of Problem/Issue

Slow or non-supply of Non Half Hourly Data Collector (NHHDC) data flows can seriously affect the quality of data that the NHHDC agent is able to provide to Suppliers and Settlement. Without the relevant Meter Technical Details and other mandatory flows, the NHHDC is unable to process Meter readings. Where an NHHDC is dependent on data from a previous agent there is little that the agent can do other than escalate the issue to the relevant Supplier. The current processes, whilst providing alternative means for securing the information contained on missing or inaccurate D0010 'Meter Readings' or D0152 'Metering System EAC/AA Historical Data' data flows, do not provide mechanisms for obtaining the information contained on missing or inaccurate D0149 'Notification of Mapping Details' or D0150 'Non Half Hourly Meter Technical Details' data flows.

A paper was presented at SVG 38 (paper ref SVG/38/482) outlining a workaround for these scenarios which is currently being used by one particular NHHDC. Using a process they refer to as 'underpin', the procedure is to seek the data from the old NHHDC via the usual methods, and then if this fails, to escalate to the Supplier but also start requesting the data from contacts at a higher level within the old NHHDC. If all else fails, the relevant flows are obtained by the new NHHDC directly from the Supplier.

Please note that due to the extensive work being carried out in the field of change of Supplier for example by the Customer Transfer Programme, the underpin guidance note will not cover any change of Supplier circumstances.

#### Proposed Solution(s) *(mandatory by originator)*

It is proposed that the underpin process be adopted as an optional method of last resort across the industry. PSL120 would be amended as follows in order to make provision for this methodology in the Code Subsidiary Documents:

Insert additional clause 5.1.3.3.3:

*In the event that the incoming Non Half Hourly Data Collector cannot obtain the data from the old Non Half Hourly Data Collector, having exhausted all reasonable efforts and kept an auditable record of such efforts, the incoming Non Half Hourly Data Collector may seek the information from the relevant Supplier instead. This does not relieve the old Non Half Hourly Data Collector of their obligations under Section B and Appendix 4 of this document regarding service levels.*

It is proposed that a separate guidance note be issued by ELEXON suggesting best practice for escalation and explaining in detail how to use the underpin process. This guidance note differs from the SVG/38/482 paper and is included as attachment 1 to this CP.

The use of the underpin process will be optional.

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<b>Justification for Change</b> <i>(mandatory by originator)</i>	
The proposed provisions in PSL120 would allow agents to take the measures necessary to ensure missing data is in place by Final Reconciliation. For those agents in this situation, use of the underpin process would represent a significant business benefit.	
<b>Configurable Items Potentially Affected by Proposed Solution(s)</b>	
PSL120 Non Half Hourly Data Collection.	
<b>Impact on Core Industry Documents</b>	
None	
<b>Related Changes and/or Projects</b>	
<b>Requested Implementation Date</b>	
At next available release	
<b>Reason:</b>	
<b>Agreed Release/Implementation Date</b> <i>(mandatory by BSCCo)</i>	
<b>Originator's Details:</b>	
<b>BCA Name</b>	
<b>Organisation</b>	<b>ELEXON</b>
<b>Email Address</b>	
<b>Date</b>	<b>14/09/04</b>
Attachments: Y - underpin guidance note.	