

## 4.7 Issue Form

<b>Issue Form - BSCP40/04</b>	<b>Issue Number 102</b>  <i>(mandatory by BSCCo)</i>
<b>Issue Title</b> <i>(Mandatory by originator)</i>  BSC Change Process Review	
<b>Issue Description</b> <i>(Mandatory by originator)</i>  <p>The 2020 BSC Panel strategy<sup>1</sup> commits the Panel to fulfil a number of actions over the two year period from 2020 to 2022. One of the strategic priorities detailed within the Panel strategy is to develop a ‘faster change process’ as well as making the change process more accessible which the strategy states may require a review of the existing governance arrangements in BSC Section F ‘Modification Procedures’ and BSCP40 ‘Change Management’. To gauge industry interest on the value and need for a review of the BSC Change processes, Elexon conducted a short survey from 24 January 2022 till 7 February 2022 requesting feedback from BSC stakeholders on a number of questions relating to the BSC Change processes<sup>2</sup>. Questions included whether there would be value in conducting a review of the current processes as well as more specific questions on different areas of the BSC Change processes (e.g. whether there would be value in speeding up current processes or merging Modification processes with the Change Proposal process amongst other questions).</p> <p>The survey received responses from a wide variety of different BSC stakeholders (11 responses in total from Suppliers, Generators, Supplier Agents, LDSOs and others). Respondents believed that there would be value in conducting a review of the BSC Change processes in 2022. A number of key issues/areas for improvement that the review should consider were highlighted in the survey results, these are summarised below:</p> <ul style="list-style-type: none"> <li>• There is a perception that the BSC Change process, like other codes’ change processes, is slow and that the benefits associated with BSC Changes could be realised more quickly;</li> <li>• The BSC Change process is considered complex and it can be difficult for those participating in the process to understand what will be required from them in the various stages in the development of a change. This may dissuade parties from engaging in the BSC Change process and limit stakeholder participation.</li> <li>• Not all categories of stakeholder are consistently represented in the development of BSC Changes. Smaller organizations in particular tend to be underrepresented.</li> </ul> <p>In light of the responses to the survey, Elexon and the Panel believe that there would be value in conducting a review of the BSC Change process to identify and evaluate the impact of possible alterations to the BSC Change process to address the possible areas of improvement listed above and, if appropriate, recommend amendments to the BSC Change process.</p>	

<sup>1</sup> <https://www.elexon.co.uk/documents/groups/panel/elexon-bsc-panel-strategy/>

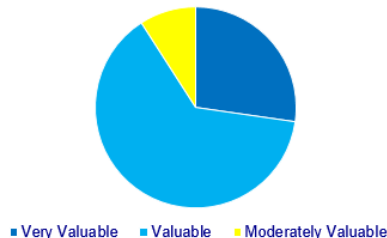
<sup>2</sup> <https://www.elexon.co.uk/meeting/bsc-panel-327/>

### Justification for Examining Issue *(Mandatory by originator)*

The 2020 Panel strategy suggests that there may be a need to review the arrangements in BSC Section F 'Modification Procedures' and BSCP40 'Change Management' with a view to speed up the existing BSC Change process arrangements.

The survey circulated by Elexon in January and February 2022 asked respondents to indicate how valuable would a review of the BSC Change process in 2022 be to you and your organisation. A summary of stakeholder responses to this question is below:

How valuable is a review of the BSC Change process in 2022 to you and your organisation?



Response	Frequency
Very Valuable	3
Valuable	7
Moderately Valuable	1
Slightly Valuable	0
Not Valuable	0

All 11 respondents indicated that there would be value in conducting a review of the BSC Change processes in 2022.

The Panel and Elexon recognise that market conditions are challenging and there is already a lot of significant and important change work in progress. Seen next to these large programmes of work, including the codes review which is likely to significantly amend the code change processes, this Issue is not an urgent priority. At the same time, responses from the survey supported commencing this review this year. The Issue Terms of Reference will also focus on identifying and delivering quick wins.

### Potential Solution(s) *(Optional by originator)*

Whilst we expect the Issue Group to identify and if appropriate develop the potential solutions in the course of its work we require that any solutions developed will achieve at least one of the following:

- Speed up the BSC Change Process;
- Simplify the BSC Change Process; or
- Improve quality of BSC Change solutions and reports.

We recognise that some trade-offs may be required between speeding up and simplifying the BSC Change process and ensuring that the quality of BSC Change solutions and reports are maintained or improved. We request that recommendations made as an output from the Issue Group carefully balance these considerations.

#### Scope of Potential Solution(s)

We expect that, if appropriate, this is achieved through alternations, merging and the removal of elements of the existing BSC Change process but note that survey respondents indicated a preference for modifications of existing processes as opposed to the development of new processes to achieve the above (evolutionary rather than revolutionary change). With this in mind, we would encourage the Issue Group to consider if there are any 'quick-wins' that can be identified and proposed as recommendations. This approach is supported by the Panel.

We acknowledge that there may be process improvement ideas developed by the Issue Group that may overlap with ideas developed in the Ofgem Energy Code reform work. We request input from Ofgem in support of this Issue Group to avoid duplication of effort between the two programmes of work.

#### Attachment 1: Draft Issue Group Terms of Reference

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#### 4.8. Issue Form Guidelines

These guidelines are to be used to assist in the completion of the Issue Form, contained in Appendix 4.7. The guidelines state who should complete each item on the form and whether it is mandatory or optional. They also give a brief description of the information that should be given for each item. For further support on completing this Issue Form, please contact BSCCo. Once completed this form should be submitted to BSCCo.

- **Issue Number** –mandatory to be completed by BSCCo once the proposed issue has been received. This is a unique number.
- **Issue Title** – mandatory and is completed by the proposer of the Issue at the time the issue is raised. This should be unique where possible.
- **Issue Description** – mandatory and is completed by the proposer of the Issue. The description should include as much detail as possible of the issue being encountered.
- **Potential Solution(s) - optional** by originator – This is to be completed where the proposer of the Issue has potential solutions that they want to be discussed as part of a potential solution to the issue.
- **Justification for Examining Issue** – mandatory by proposer of the Issue – details of the business case for examining the issue. This section should also include a brief assessment of the risk associated with leaving the problem/issue unresolved, in terms of materiality and probability of occurrence.
- **Proposer's Details** – mandatory completion by proposer of the Issue – the name, organisation, email address and telephone number of the proposer. This should include details of any originators of the Issue, for example if BSCCo is raising an Issue on behalf of another participant.