

Explanation of terms and methodology

High, Medium and Low Audit Issues:

Audit issues are rated by the BSC Auditor as either Low, Medium or High based on a number of factors including the likely hood of the issue to result in material Settlement impact and the potentiality of such materiality.

Formula for Ranking Score:

Score for each category (high, medium and low) is 'Number of Audit Issues' x 'Weighting' x 'Average Age'

Total score is the sum of the scores received for each category.

Conditional Formatting:

Individual role tabs have conditional formatting applied such that the lowest scores (least issues) are coloured green with the highest scores (most issues/oldest issues) are coloured red with the middle percentile coloured yellow. This is to make comparison of performance within a given role easier.

The 'Role Comparison' and 'Worst Performers' tabs use conditional formatting with scores and average ages coloured using the same gradient but applied across the total population to show the comparative scores across all roles and Parties.

HHDA

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
A	0	5	0	0	0	3	0	0	0	1	0	0	0
C	0	5	0	0	0	3	0	0	0	0	0	0	0
J	0	5	0	0	0	3	0	0	0	1	0	0	0
K	0	5	0	0	0	3	0	0	0	1	0	0	0
P	0	5	0	0	0	3	0	0	0	1	0	0	0
R	0	5	0	0	0	3	0	0	0	1	0	0	0
S	0	5	0	0	2	3	1	6	0	1	0	0	6

Ranking

MPID (Confidential ref.)	Total Score
S	6
K	0
J	0
P	0
C	0
A	0
R	0

HHDC

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
A	0	5	0	0	0	3	0	0	1	1	1	1	1
B	1	5	1	5	0	3	0	0	0	1	0	0	5
L	0	5	0	0	0	3	0	0	0	1	0	0	0
N	0	5	0	0	0	3	0	0	0	1	0	0	0
O	0	5	0	0	0	3	0	0	0	1	0	0	0
R	0	5	0	0	0	3	0	0	0	1	0	0	0
S	0	5	0	0	0	3	0	0	2	1	1	2	2
X	0	5	0	0	0	3	0	0	1	1	1	1	1
Y	0	5	0	0	0	3	0	0	0	1	0	0	0
Z	0	5	0	0	0	3	0	0	0	1	0	0	0

Ranking

MPID (Confidential ref.)	Total Score
B	5
S	2
A	1
X	1
Z	0
L	0
Y	0
N	0
R	0
O	0

HHMOA

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
A	0	5	0	0	0	3	0	0	2	1	3	6	6
C	0	5	0	0	0	3	0	0	0	1	0	0	0
D	0	5	0	0	0	3	0	0	1	1	1	1	1
F	0	5	0	0	0	3	0	0	0	1	0	0	0
H	0	5	0	0	0	3	0	0	0	1	0	0	0
I	0	5	0	0	0	3	0	0	3	1	2	6	6
J	0	5	0	0	0	3	0	0	2	1	2	4	4
L	0	5	0	0	0	3	0	0	0	1	0	0	0
N	0	5	0	0	0	3	0	0	2	1	2	4	4
P	0	5	0	0	0	3	0	0	3	1	2	6	6
R	0	5	0	0	0	3	0	0	2	1	4	8	8
S	0	5	0	0	0	3	0	0	2	1	4	8	8
T	0	5	0	0	0	3	0	0	1	1	1	1	1
Z	2	5	1	10	1	3	1	3	4	1	2	8	21

Ranking

MPID (Confidential ref.)	Total Score
Z	21
S	8
R	8
A	6
P	6
I	6
J	4
N	4
D	1
T	1
L	0
C	0
F	0
H	0

LDSO

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
A	2	5	1	10	1	3	1	3	1	1	1	1	14
B	0	5	0	0	0	3	0	0	0	1	0	0	0
C	1	5	1	5	0	3	0	0	1	1	1	1	6
D	0	5	0	0	1	3	1	3	2	1	1	2	5
K	1	5	1	5	0	3	0	0	0	1	0	0	5
L	1	5	1	5	0	3	0	0	0	1	0	0	5
P	0	5	0	0	0	3	0	0	0	1	0	0	0
Q	2	5	1	10	1	3	1	3	1	1	1	1	14
R	0	5	0	0	0	3	0	0	0	1	0	0	0
S	2	5	1	10	1	3	1	3	1	1	1	1	14
T	0	5	0	0	0	3	0	0	2	1	1	2	2
U	1	5	1	5	0	3	0	0	0	1	0	0	5
W	0	5	0	0	0	3	0	0	1	1	2	2	2
X	0	5	0	0	0	3	0	0	0	1	0	0	0
Y	1	5	1	5	1	3	1	3	1	1	1	1	9
Z	0	5	0	0	0	3	0	0	1	1	2	2	2
J	0	5	0	0	0	3	0	0	2	1	1	2	2

Ranking

MPID (Confidential ref.)	Total Score
A	14
Q	14
S	14
Y	9
C	6
D	5
K	5
L	5
U	5
J	2
T	2
W	2
Z	2
B	0
P	0
R	0
X	0

NHHDA

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
A	0	5	0	0	0	3	0	0	0	1	0	0	0
B	0	5	0	0	0	3	0	0	0	1	0	0	0
C	0	5	0	0	0	3	0	0	0	1	0	0	0
D	0	5	0	0	1	3	1	3	0	1	0	0	3
F	0	5	0	0	1	3	3	9	0	1	0	0	9
J	0	5	0	0	0	3	0	0	0	1	0	0	0
N	0	5	0	0	0	3	0	0	0	1	0	0	0
Q	0	5	0	0	0	3	0	0	0	1	0	0	0
U	0	5	0	0	1	3	3	9	0	1	0	0	9
Y	0	5	0	0	1	3	1	3	0	1	0	0	3

Ranking

MPID (Confidential ref.)	Total Score
U	9
F	9
D	3
Y	3
A	0
C	0
I	0
B	0
N	0
Q	0

NHHDC

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
B	0	5	0	0	0	3	0	0	6	1	2	12	12
C	0	5	0	0	0	3	0	0	1	1	2	2	2
D	0	5	0	0	2	3	2	12	4	1	2	8	20
E	0	5	0	0	0	3	0	0	1	1	2	2	2
G	0	5	0	0	2	3	2	12	3	1	3	9	21
I	0	5	0	0	0	3	0	0	1	1	1	1	1
J	0	5	0	0	1	3	1	3	5	1	4	20	23
L	0	5	0	0	4	3	2	24	1	1	1	1	25
M	0	5	0	0	0	3	0	0	0	1	0	0	0
O	0	5	0	0	0	3	0	0	6	1	2	12	12
R	0	5	0	0	2	3	3	18	3	1	1	3	21
S	0	5	0	0	0	3	0	0	0	1	0	0	0
T	0	5	0	0	1	3	1	3	5	1	4	20	23
U	0	5	0	0	0	3	0	0	2	1	1	2	2
V	0	5	0	0	2	3	2	12	4	1	2	8	20
X	0	5	0	0	0	3	0	0	1	1	2	2	2
Y	0	5	0	0	0	3	0	0	2	1	1	2	2
Z	0	5	0	0	0	3	0	0	6	1	1	6	6

Ranking

MPID (Confidential ref.)	Total Score
L	25
T	23
J	23
G	21
R	21
D	20
V	20
B	12
O	12
Z	6
E	2
X	2
C	2
U	2
Y	2
I	1
M	0
S	0

NHHMOA

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
A	1	5	1	5	1	3	2	6	6	1	2	12	23
B	0	5	0	0	0	3	0	0	0	1	0	0	0
C	1	5	1	5	2	3	1	6	0	1	0	0	11
D	0	5	0	0	0	3	0	0	3	1	1	3	3
E	0	5	0	0	0	3	0	0	0	1	0	0	0
F	0	5	0	0	0	3	0	0	0	1	0	0	0
G	0	5	0	0	0	3	0	0	2	1	2	4	4
H	0	5	0	0	0	3	0	0	2	1	2	4	4
I	0	5	0	0	1	3	2	6	4	1	3	12	18
J	0	5	0	0	0	3	0	0	4	1	2	8	8
K	0	5	0	0	0	3	0	0	0	1	0	0	0
K1	0	5	0	0	0	3	0	0	1	1	1	1	1
L	0	5	0	0	0	3	0	0	1	1	1	1	1
M	0	5	0	0	0	3	0	0	0	1	0	0	0
N	0	5	0	0	0	3	0	0	4	1	1	4	4
N1	0	5	0	0	2	3	1	6	4	1	1	4	10
O	0	5	0	0	0	3	0	0	2	1	3	6	6
P	0	5	0	0	0	3	0	0	1	1	1	1	1
Q	0	5	1	0	0	3	0	0	1	1	1	1	1
R	0	5	0	0	0	3	0	0	3	1	1	3	3
S	0	5	0	0	0	3	0	0	0	1	0	0	0
T	0	5	0	0	0	3	0	0	2	1	3	6	6
U	0	5	0	0	0	3	0	0	1	1	1	1	1
V	0	5	0	0	0	3	0	0	2	1	5	10	10
W	0	5	0	0	0	3	0	0	2	1	5	10	10
X	0	5	0	0	0	3	0	0	4	1	6	24	24
Y	0	5	0	0	0	3	0	0	4	1	6	24	24
Z	0	5	0	0	0	3	0	0	0	1	0	0	0

Ranking

MPID (Confidential ref.)	Total Score
X	24
Y	24
A	23
I	18
C	11
V	10
W	10
J	8
O	6
T	6
N1	4
G	4
H	4
N	4
D	3
R	3
K1	1
L	1
P	1
Q	1
U	1
B	0
F	0
E	0
M	0
K	0
S	0
Z	0

SMRA

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
A	0	5	0	0	0	3	0	0	0	1	0	0	0
B	0	5	0	0	0	3	0	0	1	1	1	1	1
C	0	5	0	0	0	3	0	0	0	1	0	0	0
D	0	5	0	0	0	3	0	0	1	1	1	1	1
G	0	5	0	0	0	3	0	0	0	1	0	0	0
R	0	5	0	0	0	3	0	0	1	1	1	1	1
V	0	5	0	0	0	3	0	0	0	1	0	0	0
W	0	5	0	0	0	3	0	0	0	1	0	0	0
Y	0	5	0	0	0	3	0	0	0	1	0	0	0
Z	0	5	0	0	0	3	0	0	0	1	0	0	0

Ranking

MPID (Confidential ref.)	Total Score
D	1
R	1
B	1
G	0
W	0
Y	0
C	0
V	0
A	0
Z	0

UMSO

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
D	0	5	0	0	0	3	0	0	0	1	0	0	0
J	0	5	0	0	0	3	0	0	1	1	1	1	1
L	0	5	0	0	0	3	0	0	0	1	0	0	0
M	0	5	0	0	0	3	0	0	0	1	0	0	0
N	0	5	0	0	0	3	0	0	0	1	0	0	0
O	0	5	0	0	0	3	0	0	1	1	1	1	1
P	0	5	0	0	0	3	0	0	0	1	0	0	0
U	0	5	0	0	0	3	0	0	0	1	0	0	0
Y	0	5	0	0	0	3	0	0	0	1	0	0	0
Z	0	5	0	0	0	3	0	0	0	1	0	0	0

Ranking

MPID (Confidential ref.)	Total Score
O	1
J	1
Z	0
D	0
U	0
Y	0
N	0
M	0
P	0
L	0

CVA MOA

MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
H	0	5	0	0	0	3	0	0	0	1	0	0	0
Y	0	5	0	0	0	3	0	0	0	1	0	0	0
W	0	5	0	0	0	3	0	0	0	1	0	0	0
J	0	5	0	0	0	3	0	0	0	1	0	0	0
M	0	5	0	0	0	3	0	0	0	1	0	0	0
T	0	5	0	0	0	3	0	0	0	1	0	0	0
N	0	5	0	0	0	3	0	0	0	1	0	0	0
P	0	5	0	0	0	3	0	0	0	1	0	0	0
D	0	5	0	0	1	3	1	3	2	1	2	4	7

Ranking

MPID (Confidential ref.)	Total Score
D	7
H	0
Y	0
W	0
J	0
M	0
T	0
N	0
P	0

Supplier															
HH	NHH	MPID (Confidential ref.)	Number of Audit Issues rated as High	Weighting	Average Age (years)	Total	Number of Audit Issues raised as Medium	Weighting	Average Age (years)	Total	Number of Audit Issues rated as Low	Weighting	Average Age (years)	Total	Total Score
	X	A	0	5	0	0	1	3	1	3	0	1	0	0	3
	X	A1	0	5	0	0	0	3	0	0	2	1	1	2	2
X	X	A2	0	5	0	0	1	3	1	3	2	1	1	2	5
X	X	B	0	5	0	0	0	3	0	0	3	1	7	21	21
X	X	B1	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	B2	0	5	0	0	0	3	0	0	0	1	0	0	0
	X	C	0	5	0	0	0	3	0	0	0	1	0	0	0
	X	C1	0	5	0	0	0	3	0	0	4	1	2	8	8
	X	C2	0	5	0	0	0	3	0	0	2	1	1	2	2
	X	D	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	D1	1	5	1	5	0	3	0	0	3	1	1	3	8
X	X	D2	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	E	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	E1	0	5	0	0	0	3	0	0	2	1	2	4	4
	X	F	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	F1	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	G	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	G1	0	5	0	0	2	3	10	60	1	1	1	1	61
X	X	H	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	H1	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	I	0	5	0	0	1	3	2	6	2	1	2	4	10
X	X	I1	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	J	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	J1	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	K	0	5	0	0	1	3	5	15	2	1	1	2	17
X	X	K1	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	L	0	5	0	0	1	3	5	15	2	1	1	2	17
X	X	L1	0	5	0	0	1	3	5	15	2	1	1	2	17
X	X	M	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	M1	0	5	0	0	0	3	0	0	2	1	1	2	2
X	X	N	0	5	0	0	1	3	5	15	3	1	1	3	18
X	X	N1	1	5	1	5	0	3	0	0	1	1	2	2	7
X	X	O	0	5	0	0	0	3	0	0	3	1	7	21	21
X	X	O1	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	P	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	P1	0	5	0	0	0	3	0	0	1	1	1	1	1
	X	Q	0	5	0	0	0	3	0	0	0	1	0	0	0
	X	Q1	0	5	0	0	0	3	0	0	1	1	1	1	1
	X	R	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	R1	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	S	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	S1	1	5	1	5	2	3	1	6	0	1	0	0	11
X	X	T	0	5	0	0	1	3	1	3	0	1	0	0	3
X	X	T1	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	U	0	5	0	0	4	3	1	12	1	1	1	1	13
X	X	U1	0	5	0	0	0	3	0	0	2	1	2	4	4
X	X	V	0	5	0	0	1	3	1	3	0	1	0	0	3
X	X	V1	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	W	0	5	0	0	0	3	0	0	1	1	2	2	2
X	X	W1	0	5	0	0	2	3	10	60	1	1	1	1	61
X	X	X	0	5	0	0	0	3	0	0	0	1	0	0	0
X	X	X1	0	5	0	0	1	3	1	3	1	1	1	1	4
X	X	Y	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	Y1	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	Z	0	5	0	0	1	3	1	3	3	1	1	3	6
X	X	Z1	0	5	0	0	0	3	0	0	1	1	1	1	1
X	X	A3	0	5	0	0	0	3	0	0	0	1	0	0	0

Ranking			
HH	NHH	MPID (Confidential ref.)	Total Score
	X	G1	61
X	X	W1	61
	X	B	21
X	X	O	21
X	X	N	18
	X	K	17
	X	L	17
	X	L1	17
	X	U	13
	X	S1	11
X	X	I	10
	X	C1	8
X	X	D1	8
X	X	N1	7
X	X	Z	6
X	X	A2	5
X	X	E1	4
X	X	U1	4
	X	X1	4
	X	A	3
	X	T	3
	X	V	3
	X	M1	2
	X	C2	2
X		W	2
	X	A1	2
X		H	1
X		P1	1
X	X	J	1
	X	Z1	1
	X	H1	1
X	X	J1	1
	X	K1	1
X	X	Y	1
X	X	V1	1
	X	Y1	1
	X	Q1	1
X		B2	0
X		F1	0
X		G	0
	X	M	0
	X	Q	0
X	X	C	0
X		S	0
	X	R	0
	X	D	0
X		T1	0
X	X	R1	0
X		X	0
	X	F	0
	X	B1	0
	X	D2	0
	X	I1	0
X	X	E	0
X	X	O1	0
X		P	0
X	X	A3	0

Comparitive Performance by Role - Gradient from zero issues to highest issue score across all roles.

HH Agents

HHDA

MPID (Confidential ref.)	Total Score
S	6
C	0
A	0
R	0
P	0
K	0
J	0

HHDC

MPID (Confidential ref.)	Total Score
B	5
S	2
A	1
X	1
Z	0
L	0
Y	0
N	0
R	0
O	0

HHMOA

MPID (Confidential ref.)	Total Score
Z	21
S	4
R	1
A	4
P	0
I	6
J	0
N	8
D	1
T	8
L	6
C	6
F	0
H	0

NHH Agents

NHHDA

MPID (Confidential ref.)	Total Score
U	9
F	9
D	3
Y	3
A	0
C	0
I	0
B	0
N	0
Q	0

NHHDC

MPID (Confidential ref.)	Total Score
L	25
T	23
J	23
G	21
R	21
D	20
V	20
B	12
O	12
Z	6
E	2
X	2
C	2
U	2
Y	2
I	1
M	0
S	0

NHHMOA

MPID (Confidential ref.)	Total Score
X	24
Y	24
A	23
I	18
C	11
V	10
W	10
J	8
O	6
T	6
N1	4
G	4
H	4
N	4
D	3
R	3
K1	1
L	1
P	1
Q	1
U	1
B	0
E	0
M	0
K	0
F	0
S	0
Z	0

Other

LDSD

MPID (Confidential ref.)	Total Score
Q	14
S	14
A	14
Y	9
C	6
L	5
K	5
U	5
D	5
J	2
T	2
Z	2
W	2
B	0
P	0
R	0
X	0

CVA MOA

MPID (Confidential ref.)	Total Score
D	7
H	0
Y	0
W	0
J	0
M	0
T	0
N	0
P	0

SMRA

MPID (Confidential ref.)	Total Score
D	1
R	1
B	1
G	0
W	0
Y	0
C	0
V	0
A	0
Z	0

Supplier

MPID (Confidential ref.)	Total Score
G1	61
W1	61
B	21
O	21
N	18
K	17
L	17
L1	17
U	13
S1	11
I	10
C1	8
D1	8
N1	7
Z	6
A2	5
E1	4
U1	4
X1	4
A	3
T	3
V	3
M1	2
C2	2
W	2
A1	2
H	1
P1	1
J	1
Z1	1
H1	1
J1	1
K1	1
Y	1
V1	1

UMSD

MPID (Confidential ref.)	Total Score
O	1
J	1
Z	0
D	0
U	0
Y	0
N	0
M	0
P	0
L	0

Y1	1
Q1	1
B2	0
F1	0
G	0
M	0
Q	0
C	0
S	0
R	0
D	0
T1	0
R1	0
X	0
F	0
B1	0
D2	0
I1	0
E	0
O1	0
P	0
A3	0