Redlined BSCP504 text for CP1446 'Allow smart CoS agreed Disputed Reads to be entered into Settlement'

This CP proposes changes to Section 3.2.6 of BSCP504. We have redlined these changes against Version 36.0+P302 (the redlining in this document has been written against the approved P302 changes).

There is no impact on any other part of this document for this CP.

Amend Section 3.2.6 as follows (these changes have been redlined against the approved P302 changes):

3.2.6 Change of Supplier for an existing SVA Metering System.[1]

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
For all SVA NHH Metering Systems						
3.2.6.1	As required.	Send appointment. The Supplier will notify the new NHHDC if the Metering System has a DCC-serviced smart Meter.	New Supplier.	New NHHDC.	D0155 Notification of New Meter Operator or Data Collector Appointment and Terms.	Electronic or other method, as agreed.
3.2.6.2	If appointment rejected and within 2 WD of 3.2.6.1	Send notification of rejection of appointment including the reason why the request has been rejected.	New NHHDC	New Supplier	D0261 Rejection of Agent Appointment. Go to 3.2.6.1 if required	Electronic or other method, as agreed.
3.2.6.3	If appointment accepted and within 2 WD of 3.2.6.1	The new NHHDC will confirm appointment with the new Supplier.	New NHHDC.	New Supplier.	D0011 Agreement of Contractual Terms.	Electronic or other method, as agreed.
3.2.6.4	On appointment of NHHMOA and within 1 WD of 3.2.6.3[2]	Send notification of old NHHDC, new NHHDA and new NHHMOA (as applicable). For DCC serviced SVA NHH Metering Systems , proceed to 3.2.6.40. For non DCC serviced NHH Metering Systems[3], where the new NHHDC is the same as the old NHHDC, proceed to 3.2.6.9.	New Supplier	New NHHDC	D0148 Notification of Change to Other Parties.	Electronic or other method, as agreed.

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[1] Refer to Appendix 4.4 - – Change of Supplier Activities.
[2] Note that if there is also a concurrent Change of NHHMOA and/or NHHDA, and the Supplier waits for all D0011 flows before sending a D0148, the New Supplier shall send the D0148 within 1 WD of the receipt of all applicable D0011 flows.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
For non DCC serviced SVA NHH Metering Systems[3]						
3.2.6.5	If concurrent change of MS Settlement Details	The Supplier will provide this data to the NHHDC.	New Supplier	New NHHDC SMRA	D0052 Affirmation of Metering Settlement Details D0205 Update Registration Details See also Appendix 4.12 - Usage and Validation of Affirmation of Metering System Settlement Details (D0052) flow.	Electronic or other method, as agreed
3.2.6.6	As required and within 1 WD of 3.2.6.4 (or 3.2.6.43 as applicable) and once registration notification received.	Send request to old NHHDC to send Meter register reading and associated EAC.	New NHHDC.	Old NHHDC.	D0170 Request for Metering System Related Details.	Electronic or other method, as agreed.
3.2.6.7	If applicable and within 2 WD of 3.2.6.6 provided an EAC has been calculated for latest valid reading or within 1 WD of EAC being calculated for latest valid reading if an EAC has yet to be calculated[4].	Send Meter register reading and associated EAC. In addition, if the old NHHDC obtains an actual or a customer Meter register reading before the SSD, then ensure this reading(s) will be validated and processed prior to it being sent to the new NHHDC. Send the revised Meter register reading history to the new NHHDC.[5]	Old NHHDC.	New NHHDC.	Appendix 4.8 – Historical Data Requirements. D0010 Meter Readings. D0152 Metering System EAC/AA Historical Data.	Electronic or other method, as agreed.

[3] The process for DCC serviced NHH Metering Systems may also be used, by agreement between the new and old Supplier, for non-DCC Metering Systems which have been installed in compliance with the Smart Metering Equipment Technical Specifications.
[4] The old NHHDC will send the meter register reading and associated EAC/AA history on request via a D0170, irrespective of whether a 'Termination of Appointment or Contract by Supplier' (D0151) flow has been received from the Supplier.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.8	Within 1 WD of receipt of the D0148 (if no concurrent change of NHHMOA) or within 1 WD of receipt of MTD from Old NHHMOA (if concurrent change of NHHMOA.	Send the MTD to the new NHHDC.	MOA.	New NHHDC.	D0149 Notification of Mapping Details. D0150 Non-Half Hourly Meter Technical Details. D0313 Auxiliary Meter Technical Details (in accordance with Appendix 4.20)	Electronic or other method, as agreed.
3.2.6.9	In time to achieve a read within SSD-5 and SSD+5.	Where desired by both Suppliers, for the purposes of correcting an erroneous registration, both Suppliers shall agree a Meter register reading equivalent to a 1kWh advance, since the erroneous registration, and provide the Meter register reading via 3.2.6.10 below.	New Supplier / Old Supplier.	Old Supplier / New Supplier.		Manual Process.
3.2.6.10	In time to achieve a read within SSD-5 and SSD+5.	Where actual Meter register reading required: Send request to obtain an actual Meter register reading.	New Supplier. New NHHDC.	New NHHDC. New NHHDC.	D0072 Instruction to Obtain Change of Supplier Reading. D0071 Customer Own Reading or Supplier Estimate Reading on Change of Supplier.	Electronic or other method, as agreed. Internal Process. Electronic or other method, as agreed.

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[5] The old NHHDC should always send the latest valid set of Meter readings, together with the EAC value(s) calculated from those Meter reading(s).

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
		The new NHHDC will obtain a Meter register reading where instructed by the new Supplier[6]. Otherwise: Provide a remotely retrieved reading or the customer Meter register reading (which may include a PoS reading or an old Supplier Estimated reading)[7].	New Supplier.	New NHHDC.	D0010 Meter Readings.	
		The MOA may send a Meter register reading to the new NHHDC.	MOA.	New NHHDC		
3.2.6.11	By SSD+8 and once profile coefficients received.	Select the CoS reading. Process and validate the Meter register reading, using the historic data provided by old NHHDC, where applicable (from 3.2.6.7) and the MTD provided by the MOA (from 3.2.6.8).			Appendix 4.2 - Validate Meter Data, Appendix 4.4 - Change of Supplier Activities, Appendix 4.6 – Manual Adjustment of Meter Reading(s).	Internal Process.
3.2.6.12	If invalid Meter register reading obtained within SSD-5 and SSD+5 window.	Produce and send an Invalid Data Report[8].	New NHHDC.	New Supplier, LDSO, Old NHHDC, if applicable.	D0086 Notification of Change of Supplier Readings.	Electronic or other method, as agreed.

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[6] The CoS reading is assumed to be correct by the Old Supplier, until the Old Supplier disputes the CoS reading.

[7] An old Supplier Estimated reading may not be provided by the new Supplier to the new NHHDC earlier than SSD+5.

[8] If there are other non-CoS readings dated after the new NHHDC appointment, which have been validated and are invalid, the new NHHDC will send the invalid Meter register reading(s) via the D0010 Meter Readings data flow. The "Reading Type" will not be flagged as "A – Actual Change of Supplier Read".

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.13	Where the Supplier ceases to be responsible at the same time as the NHHDC is also ceasing to trade	Prepare and maintain plans that will enable the Panel to fulfil the obligations of the Supplier under the Code.	Old NHHDC	Panel	Plans should detail how the NHHDC will upon termination or expiry; make arrangements for the immediate transfer of data and other information to the Panel.	Electronic or other method, as agreed.
3.2.6.14	On receipt of Invalid Data Report.	Send a request to the new NHHDC to provide a Meter register reading to replace the invalid one already received. The new NHHDC will collect a Meter register reading, based on the request from the new Supplier. Return to 3.2.6.11.	New Supplier. New NHHDC.	New NHHDC.	D0072 Instruction to Obtain Change of Supplier Readings[9].	Electronic or other method, as agreed. Internal Process.
3.2.6.15	If valid Meter register reading obtained within SSD-5 and SSD+5 window. For prepayment Metering Systems refer to Appendix 4.11 - Prepayment Meters	Produce and send Valid Data Report.	New NHHDC.	New Supplier, LDSO. Old NHHDC, if applicable.	D0010 Meter Readings[10]. D0086 Notification of Change of Supplier Readings[11]. D0086 Notification of Change of Supplier Readings. Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Electronic or other method, as agreed.

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[9] This data flow is used for both valid and invalid readings produced from the Change of Supplier process.
[10] This includes all Meter register readings successfully validated during the CoS process, including the CoS reading (with the CoS "Reading Date & Time" set to the actual date of the CoS reading as opposed to SSD).
[11] This data flow only includes the CoS reading. The "Reading Date & Time" will be set to Effective from Settlement Date {REGI}.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.16	a) If valid Meter register reading obtained outside SSD-5 and SSD+5 window but before SSD+8 and no valid Old Supplier Estimated reading was received between SSD+5 and SSD+8; or	Calculate a Deemed Meter Reading for the SSD using: • the MTD provided by the MOA (via 3.2.6.8), • the PoS reading if appropriate (refer to Appendix 4.4.3) and • if a coincident Change of Supplier and Change of Data Collector, the historical data provided by the old NHHDC (via 3.2.6.7)[12]. Send this Deemed Meter change of Supplier reading.	New NHHDC. New NHHDC. New NHHDC.	New Supplier, LDSO, Old NHHDC, if applicable.	Appendix 4.5 – Deemed Meter Advance. D0086 Notification of Change of Supplier Readings. Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Internal Process. Electronic or other method, as agreed.
	b) If no valid Meter register reading obtained by SSD+8 and no valid Old Supplier Estimated reading was received between SSD+5 and SSD+8.					
3.2.17	Following 3.2.6.16 and in sufficient time to enable the reading to be included in the Initial Settlement Run relating to the last Settlement Day for which the old Supplier is responsible.	Send this Deemed change of Supplier reading	Old NHHDC	Old Supplier	D0086 Notification of Change of Supplier Readings	Electronic or other method, as agreed

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[12] Where a deemed reading is to be generated for a coincident Change of Supplier and Change of Data Collector, this deemed reading must be calculated using the historical data provided from the old NHHDC provided this is available and / or the PoS reading.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.18	If no Meter reading history provided by the old NHHDC by SSD+8 or Meter reading history received but NHHDC not able to load it after making reasonable endeavours to do so.	Request Meter reading history	New NHHDC	Old NHHDC		Post / Fax / Email or other method as agreed.
3.2.6.19	Within 10 WD of 3.2.6.18	Send Meter reading history	Old NHHDC	New NHHDC	D0010 Meter Readings D0152 Metering System EAC/AA Historical Data	Electronic or other method, as agreed
3.2.6.20	If 3.2.6.19 has not taken place and at least 10 WD after 3.2.6.18	New NHHDC may request Metering System Related Details	New NHHDC	New Supplier	D0170 Request for Metering System Related Details[13]	Electronic or other method, as agreed
3.2.6.21	Within 5 WD of 3.2.6.20.	Send the EAC Details and Last Actual or Customer Register Reading (if available)[14]	New Supplier[15]	New NHHDC	D0311 Notification of Old Supplier Information (NOSI) Flow	Electronic or other method, as agreed.

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[13] The NHHDC should clearly indicate in the D0170 that a D0311 is expected in return.

[14] The NOSI flow may contain the Old Supplier's Last EAC Details and / or the Last Actual or Customer Register reading. If the NOSI flow contains an Old Supplier's Estimated CoS Reading this must not be used by the new NHHDC.

[15] For domestic premises only, the new Supplier will forward the NOSI flow received from the old Supplier, which may or may not contain the EAC Details and Last Actual or Customer Register Reading. If the old Supplier failed to provide a NOSI flow, the new Supplier should indicate this by sending an 'empty' NOSI flow.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.22	When Meter reading history is provided, if a CoS reading is available	Select the CoS reading. Process and validate the Meter register reading, using the historic data provided by old NHHDC or the new Supplier and the MTD provided by the MOA (from 3.2.6.8). Calculate associated EAC / AA(s)	New NHHDC		Appendix 4.2 - Validate Meter Data, Appendix 4.4 - Change of Supplier Activities, Appendix 4.6 – Manual Adjustment of Meter Reading(s). Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Internal Process
3.2.6.23	If invalid Meter register reading obtained within SSD-5 and SSD+5 window.	Produce and send an Invalid Data Report[8]	New NHHDC.	New Supplier, LDSO, Old NHHDC, if applicable.	D0086 Notification of Change of Supplier Readings[9].	Electronic or other method, as agreed.
3.2.6.24	If valid Meter register reading obtained within SSD-5 and SSD+5 window. For prepayment Metering Systems refer to Appendix 4.11 - Prepayment Meters	Produce and send Valid Data Report.	New NHHDC.	New Supplier, LDSO. Old NHHDC, if applicable	D0010 Meter Readings[10]. D0086 Notification of Change of Supplier Readings[16]. D0086 Notification of Change of Supplier Readings. Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Electronic or other method, as agreed.

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[16] This data flow only includes the CoS reading. The "Reading Date & Time" will be set to SSD.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.25	When Meter reading history is provided, if a CoS reading is not available	Deem Meter reading in accordance with Appendix 4.5 and calculate associated EAC / AA(s)	New NHHDC		Appendix 4.5 – Deemed Meter Advance, Appendix 4.6 - Manual Adjustment of Meter Reading(s) Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Internal Process
3.2.6.26	Following 3.2.6.25	Send resulting change of Supplier Meter Reading	New NHHDC	New Supplier, LDSO	D0086 Notification of Change of Supplier Readings.	Electronic or other method as agreed
3.2.6.27	If appropriate and at least 30 WD after the CoS but no more than 12 months after CoS.	If no CoS reading has been received by 30 working days, send SAR.~~19~~19	New Supplier	New NHHDC	D0300 Disputed Readings or Missing Readings on Change of Supplier	Electronic or other method, as agreed.
3.2.6.28	Following 3.2.6.27 and when Meter reading history and MTDs are available.	Validate SAR.	New NHHDC		Appendix 4.2 - Validate Meter Data, Appendix 4.4 - Change of Supplier Activities.	Internal Process
3.2.6.29	Following 3.2.6.28 and if SAR is valid.	Send validated SAR.	New NHHDC	New Supplier, LDSO, old NHHDC if applicable.	D0086 Notification of Change of Supplier Readings.	Electronic or other method, as agreed.
3.2.6.30	Following 3.2.6.29	Send validated SAR.	Old NHHDC	Old Supplier	D0086 Notification of Change of Supplier Readings.	Electronic or other method, as agreed.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.31	Following 3.2.6.28 and if SAR is invalid.	Inform of invalid SAR. Go back to step 3.2.6.14, if appropriate.	New NHHDC	New Supplier	D0300 Disputed Readings or Missing Readings on Change of Supplier	Electronic or other method, as agreed.
3.2.6.32	At least 20 WD after 3.2.6.18 and no more than 12 months after 3.2.6.18, if no Meter reading history or reading have been received and if no valid reading obtained in 3.2.6.27-.3.2.6.31	Obtain Meter register reading, deem initial Meter reading in accordance with Appendix 4.5 and calculate associated EAC / AA(s)	New NHHDC		Appendix 4.5 – Deemed Meter Advance Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Internal Process
3.2.6.33	Once Deemed Meter Reading has been calculated	Send this change of Supplier Deemed Meter Reading.	New NHHDC.	New Supplier, LDSO, Old NHHDC, if applicable.	D0086 Notification of Change of Supplier Readings. Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Electronic or other method as agreed
3.2.6.34	Following 3.2.6.33	Send change of Supplier Deemed Meter Reading	Old NHHDC	Old Supplier	D0086 Notification of Change of Supplier Readings	Electronic or other method as agreed.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.35	No later than 12 months after SSD, if the new Supplier wants to dispute the CoS reading prior to the Final Volume Allocation Run[17].	Disagree reading and: a) Provide an actual or customer Meter register reading. b) Agree this Meter register reading with the old Supplier[18]. c) Send the agreed Meter register reading to the new NHHDC. Refer to 3.2.6.38.	New Supplier. New Supplier. New Supplier.	Old Supplier[19] Old Supplier New NHHDC.	D0300 Disputed Readings or Missing Readings on Change of Supplier[19]. D0300 Disputed Readings or Missing Readings on Change of Supplier. D0300 Disputed Readings or Missing Readings on Change of Supplier.	Manual Process.
3.2.6.36	No later than 12 months after SSD if the old Supplier wants to dispute the CoS reading prior to the Final Volume Allocation Run[18~~18~~]	Disagree reading and: a) Send a request to the new Supplier to provide an actual Meter register reading or; (If option (a) selected, refer to 3.2.6.38.) b) Provide an actual or customer Meter register reading or c) Agree an alternative Meter register reading, to be used as the CoS reading, with the new Supplier[17~~17~~]. d) Send the agreed Meter register reading to the new NHHDC. (If option b) or c) and d) selected, refer to 3.2.6.35.)	Old Supplier. Old Supplier. Old Supplier. New Supplier.	New Supplier. New Supplier[19]. New Supplier. New NHHDC.	D0300 Disputed Readings or Missing Readings on Change of Supplier. D0300Disputed Readings or Missing Readings on Change of Supplier[19]. D0300 Disputed Readings or Missing Readings on Change of Supplier D0300 Disputed Readings or Missing Readings on Change of Supplier	Manual Process.

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[17] The Supplier may choose to raise a dispute where, in the Supplier's view, there is difference of more than 250kWh from the original CoS reading.
[18] Refer to MRA Agreed Procedure 08 'The Procedure for Agreement of Change of Supplier Readings and Resolution of Disputed Change of Supplier Readings'.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.37	On receipt of request from old Supplier.	Send request to new NHHDC to obtain a Meter register reading.	New Supplier.	New NHHDC.	D0072 Instruction to Obtain Change of Supplier Reading.	Electronic or other method, as agreed.
3.2.6.38	When Meter register reading has been agreed between Suppliers and is outside previous timescales but in time for the Final Volume Allocation Run.	Process and validate Meter register reading.	New NHHDC.		Appendix 4.2 - Validate Meter Data, Appendix 4.4 - Change of Supplier Activities; Appendix 4.6 – Manual Adjustment of Meter Reading(s).	Internal Process.
		a) If valid, produce and send a Valid Data Report. Calculate a deemed Meter register reading[19,20] for the CoS date and send.	New NHHDC.		Appendix 4.5 – Deemed Meter Advance Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier[21]. D0086 Notification of Change of Supplier Readings. Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier	Internal Process. Electronic or other method as agreed.

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[19] As a result of agreeing a revised CoS reading, the new NHHDC will withdraw the original CoS reading.
[20] If there is a difference between the original CoS Meter reading, deemed to SSD, and the proposed replacement CoS reading of less than 250 kWh, the NHHDC will accept the originally proposed CoS reading for use in Settlements.
[21] Revised AA/EAC values will be calculated as a result of amending the CoS reading.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
		b) If invalid, produce and send an Invalid Data Report. Return to 3.2.6.29 or 3.2.6.30.	New NHHDC.	New Supplier, LDSO, Old NHHDC[22], if applicable.	D0086 Notification of Change of Supplier Readings~~99~~.	
3.2.6.39	Following 3.2.6.38	Send change of Supplier Deemed Meter Reading	Old NHHDC	Old Supplier	D0086 Notification of Change of Supplier Readings	Electronic or other method as agreed.
For DCC serviced SVA NHH Metering Systems[3]						
3.2.6.40	From SSD.[23]	Old Supplier retrieves and checks the SSD midnight[24] register reading(s).	Old Supplier.			Internal Process.
3.2.6.41	Within 1WD of 3.2.6.40 and by SSD+3WD	If SSD midnight register reading(s) retrieved: Send the SSD midnight register reading(s).[25]	Old Supplier.	New Supplier	D0010 Meter Readings.	Electronic or other method, as agreed.

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[22] Upon receipt of the revised CoS reading, the old NHHDC will replace the previous CoS reading with the deemed CoS reading

[23] The first attempt to obtain the SSD midnight read should be on SSD.

[24] The DCC and DCC serviced Meters use UTC dates and times.

[25] If SSD midnight register reading(s) retrieved, the Old Supplier will send the New Supplier the Total Cumulative and any active Time of Use Settlement Register reads from the Daily Read Log. The old Supplier will send the NHHDC the reads for the meter register IDs based on the D0150 Meter Configuration. In both cases the "Reading Type" will be flagged as "R – Routine"

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.42	From SSD[25], [26]	New Supplier retrieves the SSD midnight[2626] register reading(s). The New Supplier will also take instantaneous readings, including the total cumulative register reading and all time of use register readings[27]. The readings should be synchronised with the successful reconfiguration of the Meter, where applicable. If the new Supplier is unable to configure the Meter until after the SSD, but is able to do so by SSD+5WD, for example due to a communications failure, the new Supplier will re-date any SSC change (and associated) readings to the SSD. If the new Supplier is unable to configure the Meter until after SSD+5 WD, the new Supplier will use the change of SSC process in 3.3.6 and will adopt the old Supplier's SSC for the intervening period.	New Supplier.			Internal Process.
3.2.6.43	If the new Supplier has been unable to communicate with the smart Meter by SSD+5WD	Notify the new NHHDC that the process for non DCC-serviced NHH Metering Systems should be followed. Proceed from 3.2.6.5.	New Supplier	New NHHDC	D0170 Request for Metering System Related Details	Electronic or other method, as agreed

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[26] The SSD midnight register reading(s) and instantaneous readings are taken at the point of configuration (whether or not there is a change of SSC).
[27] The new Supplier should send readings for all 48 time of use registers, except for the second MSID of a twin element Meter which will only have four registers.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.44	If the new Supplier has been able to obtain a reading(s) and within 1 WD of 3.2.6.42.	Send reading(s) to new NHHDC and Old Supplier. The new Supplier will send the old Supplier all the instantaneous readings taken on configuration of the Meter under 3.2.6.42, including the total cumulative register reading and all 48 time of use register readings.[28],[29],[30],[31] The new Supplier will send the new NHHDC the register readings associated with the Metering System's (new) Standard Settlement Configuration / Time Pattern Regime(s).	New Supplier.	New NHHDC Old Supplier	D0010 Meter Readings.	Electronic or other method, as agreed.
3.2.6.45	Within 1 WD of 3.2.6.44	The old Supplier will send the old NHHDC the reading(s) associated with the Metering System's (old) Standard Settlement Configuration / Time Pattern Regime(s). If the old Supplier has been able to obtain a reading(s), but has not received readings from the new Supplier by SSD+10WD, the old Supplier will initiate the missing reads process earlier than the usual SSD+30 WD timescales, using the D0300 as per MRA Agreed Procedure (MAP) 08.	Old Supplier	Old NHHDC	D0010 Meter Readings	Electronic or other method, as agreed

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[28] The New Supplier will re-date readings to SSD if taken up to SSD+5 WD. This may give rise to a discrepancy with a midnight SSD reading(s) taken by the Old Supplier. The Old Supplier should make allowances for such discrepancies before raising a query about the CoS reading.

[29] When a Supplier sends readings to its NHHDC, the BSC Validation Status in the D0010 is set to 'U' (for 'not validated'). This practice will apply equally to readings from smart Meters sent from one Supplier to another.

[30] Irrespective of whether there has been a change to the Settlement configuration, this reading should be sent to the old Supplier and new NHHDC as read type "I".

[31] The instantaneous readings taken by the new supplier and passed to the old Supplier should be used by both Suppliers as the CoS reading, subject to validation by each NHHDC.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.46	Within 3 WDs of 3.2.6.45 and in sufficient time to enable the reading to be included in the Initial Settlement Run relating to the last Settlement Day for which the old Supplier is responsible.	Validate Meter register reading(s)	Old NHHDC		Appendix 4.2 – Validate Meter Data, Appendix 4.4 – Change of Supplier Activities, Appendix 4.6 – Manual Adjustment of Meter Reading(s)	Internal process
3.2.6.47	If reading(s) valid and within 1 WD of 3.2.6.46	Produce and send Valid Data Report	Old NHHDC	Old Supplier, LDSO	D0086 Notification of Change of Supplier Readings Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Electronic or other method, as agreed
3.2.6.48	If reading(s) invalid and within 1 WD of 3.2.6.46	Produce and send Invalid Data Report It is unlikely that the old NHHDC will have cause to invalidate a reading from the smart meter. The old NHHDC should address register mapping issues with the help of the old Supplier. The old Supplier should address any issues with the readings received from the new Supplier with the new Supplier, using the disputed CoS readings process, as necessary.	Old NHHDC	Old Supplier, LDSO	D0010 Meter Readings	Electronic or other method, as agreed

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.49	Within 1 WD of the later of receipt of the MTD from Old NHHMOA (if concurrent change of NHHMOA) or receipt (where applicable) of Configuration Details from the New Supplier.	Send the MTD to the new NHHDC, New Supplier and LDSO	New MOA.	New NHHDC, New Supplier, LDSO	D0149 Notification of Mapping Details. D0150 Non-Half Hourly Meter Technical Details	Electronic or other method, as agreed.
3.2.6.50	Within 1 WD of 3.2.6.49	Send initial EAC (class average or, where provided by the Old Supplier, the latest EAC) for each Settlement Register associated with the new SSC and the new Profile Class. Send the date for which any change of SSC has been registered. (On change of SSC, the Supplier will also notify the SMRA using a D0205 Update Registration Details flow in accordance with BSCP501 3.3.1).	New Supplier.	New NHHDC.	D0052 Affirmation of Metering Settlement Details. See Appendix 4.12 – Usage and Validation of Affirmation of Metering System Settlement Details (D0052) Flow	Electronic or other method, as agreed.
3.2.6.51	Within 3WD of the later of 3.2.6.44, 3.2.6.49 and 3.2.6.50.	Select and validate the candidate CoS reading(s). Process and validate the Meter register reading, using the MTD provided by the MOA (in 3.2.6.49).	New NHHDC		Appendix 4.2 - Validate Meter Data, Appendix 4.4 - Change of Supplier Activities, Appendix 4.6 – Manual Adjustment of Meter Reading(s).	Internal Process.
3.2.6.52	If invalid Meter register reading obtained.	Produce and send an Invalid Data Report.[32]	New NHHDC.	New Supplier, LDSO.	D0010 Meter Readings.[10]	Electronic or other method, as agreed.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.53	If valid Meter register reading obtained.	Produce and send Valid Data Report.	New NHHDC.	New Supplier, LDSO.	D0086 Notification of Change of Supplier Readings.[11] Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier.	Electronic or other method, as agreed.
3.2.6.54	If the new NHHDC invalidates the candidate CoS reading(s).[32]	The New Supplier will investigate the invalid read and agree the next steps with their NHHDC to obtain a valid reading. The New Supplier should initiate the disputed reads process if the result of the investigation is that the reading sent to the old Supplier in step 3.2.6.44 is now incorrect.	New Supplier.	New NHHDC		Electronic or other method as agreed
3.2.6.55	As applicable and within 1WD of 3.2.6.54.	Send resulting change of Supplier Meter Reading.	New NHHDC.	New Supplier, LDSO.	D0086 Notification of Change of Supplier Readings.	Electronic or other method as agreed
~~3.2.6.56~~		~~In the event of a disputed read, follow steps 3.2.6.35 to 3.2.6.39~~	~~New Supplier~~			~~Internal.~~

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[32] It is unlikely that the New NHHDC would have cause to invalidate a reading from the smart Meter (unless there is a register mapping issue). It is expected that this would be resolved via a dialogue between Supplier and NHHDC. In the unlikely event that validation identifies an issue with the reading from the smart Meter, the Supplier may issue a further request to the DCC.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
3.2.6.56	No later than 12 months after SSD, if the new Supplier wants to dispute the CoS reading prior to the Final Volume Allocation Run[17].	Disagree reading and: a) Provide an actual or customer Meter register reading.	New Supplier.	Old Supplier[19].	D0300 Disputed Readings or Missing Readings on Change of Supplier[19].	Manual process.
		b) Agree this Meter register reading with the old Supplier[18].	New Supplier.	Old Supplier.	D0300 Disputed Readings or Missing Readings on Change of Supplier.	
		c) (i) Send the agreed Meter register reading to the new NHHDC; and/or	New Supplier.	New NHHDC.	D0300 Disputed Readings or Missing Readings on Change of Supplier.	
		(ii) Send the agreed Meter register reading to the old NHHDC. Refer to 3.2.6.58.	Old Supplier.	Old NHHDC.	D0300 Disputed Readings or Missing Readings on Change of Supplier.	
3.2.6.57	No later than 12 months after SSD if the old Supplier wants to dispute the CoS reading prior to the Final Volume Allocation Run[18].	Disagree reading and: a) Provide an actual or customer Meter register reading.	Old Supplier.	New Supplier[19].	D0300 Disputed Readings or Missing Readings on Change of Supplier[19].	Manual process.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
		b) Agree this Meter register reading with the new Supplier[18].	Old Supplier.	New Supplier.	D0300 Disputed Readings or Missing Readings on Change of Supplier.	
		c) (i) Send the agreed Meter register reading to the old NHHDC; and/or	Old Supplier.	Old NHHDC.	D0300 Disputed Readings or Missing Readings on Change of Supplier.	
		(ii) Send the agreed Meter register reading to the new NHHDC.	New Supplier.	New NHHDC.	D0300 Disputed Readings or Missing Readings on Change of Supplier.	
		Refer to 3.2.6.58.				
3.2.6.58	When Meter register reading has been agreed between Suppliers and is outside previous timescales but in time for the Final Volume Allocation Run.	Process and validate Meter register reading.	Old NHHDC and/or New NHHDC as appropriate.		Appendix 4.2 - Validate Meter Data, Appendix 4.4 - Change of Supplier Activities; Appendix 4.6 – Manual Adjustment of Meter Reading(s).	Internal Process.

REF	WHEN	ACTION	FROM	TO	INFORMATION REQUIRED	METHOD
		a) If valid, produce and send a Valid Data Report. Calculate a deemed Meter register reading[19], [20] for the CoS date, if the agreed reading was not logged within five working days either side of the CoS date, and send.	Old NHHDC. New NHHDC.	Old Supplier, LDSO. New Supplier, LDSO.	Appendix 4.5 – Deemed Meter Advance Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier[21]. D0086 Notification of Change of Supplier Readings. Refer to section 3.3.11 Calculate AA/EAC Values and send to NHHDA and Supplier	Internal Process. Electronic or other method as agreed.
		b) If invalid, produce and send an Invalid Data Report. Return to 3.2.6.56 or 3.2.6.57 as applicable.	Old NHHDC. New NHHDC.	Old Supplier, LDSO. New Supplier, LDSO.	D0086 Notification of Change of Supplier Readings[9].	