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ELEXON awards Technical Assurance Agent contract

After a competitive procurement which began in August 2012, ELEXON has awarded a five-year contract to C&C Group <<http://www.candc-uk.com/>> to be the Technical Assurance Agent (TAA). The new contract includes improvements to the service such as improved, trend-based reporting and an easier-to-use online interface for customers while continuing to offer an excellent service.

In its role as TAA, C&C will provide the Technical Assurance of Metering service on behalf of ELEXON. Visiting customer sites and ensuring that the meters installed meet ELEXON's requirements and provide accurate data for the electricity Settlement processes gives ELEXON's customers confidence that electricity settlement operates efficiently, accurately and fairly.

ELEXON's procurement process is widely recognised as delivering excellent value for ELEXON's customers. Last year, the energy code administrator was awarded the prestigious Chartered Institute of Purchasing and Supply (CIPS) certification, recognising our expertise and excellence in a core area of our business – procuring and managing contracts to deliver our services.

And in October, we were awarded the BPO Contract of the Year prize at the National Outsourcing Association Awards (NOAAs) with our partner Logica, now part of CGI, for working in partnership to deliver best-in-class business process outsourcing (BPO) in a complex and challenging landscape.

Peter Haigh, CEO at ELEXON, said: "I'm delighted to be able to announce this contract award to C&C. Our relationship with C&C has grown and strengthened over the course of the existing contract, and they came out on top of a strong field of bidders. I'm very proud of the robust, professional nature of our procurement process and the recognition we're achieving among our customers, the industry and now more widely. Once again I believe it's given us the right result – a best-in-class provider that will help us to deliver an outstanding service and unbeatable value for money to our customers."

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About ELEXON

ELEXON delivers balancing and settlement services which are critical to the successful operation of Great Britain's electricity trading arrangements under the Balancing and Settlement Code (BSC). We manage processes and systems from meter to bank to ensure that residential and business electricity settlement occurs seamlessly. In so doing, we handle over £1.5 billion of our customers' funds each year and interact with over 240 companies in the electricity industry. They, in turn, supply over 28 million customers in Great Britain.

As part of our role, we are responsible for managing, operating and implementing change to one of Great Britain's most significant energy industry codes. We are experts in procuring and managing contracts for the systems and processes that we manage. And we ensure that performance standards and BSC obligations are met so our customers have confidence that the BSC operates efficiently, accurately and fairly.



Press Release

Over the past 10 years, we have managed extensive industry change, including developing and introducing the NETA arrangements and rolling out the BSC arrangements into the Scottish market in 2005 (BETTA). We are now perfectly placed to help the industry meet the challenges that it faces.

How is ELEXON looking to the future?

We are consulting widely on smart metering and smart grids and looking at how any proposed changes may affect settlement and our customers. We are pro-actively proposing solutions in the smart arena. We are also actively considering the impact of the low carbon economy, and particularly the challenges that electrifying transport and relying more on renewable energy sources will bring. We recognise that Electricity Market Reform (EMR) will bring new challenges and we believe our expertise and experience could be applied to deliver the central arrangements necessary for EMR.

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