BSC Procedure BSCP40 Change Management Version 1.0

Change Proposal – F40/02 (Page 1 of 2)

CP No: 898

(mandatory by BSCCo)

Title (mandatory by originator)

Provision of Instruction Failure Information to Supplier

Description of Change (mandatory by originator)

It appears to be a flaw in the SVA Arrangements that the information in the D0023 is not sent to the Supplier as well as the DA, since this is relevant to the diagnosis and correction of a significant proportion of D0235 problems.

A similar issue may also apply in the Non Half Hourly process.

Proposed Solution(s) (mandatory by originator)

It is proposed that BSCP503 (and potentially PSL150, as well as the corresponding NHHDA documents) should be amended to require the provision of the Instruction Failure Report (D0023) or the relevant information contained in it to the Supplier as well as the SMRS.

This could be implemented immediately as a work-around, by sending the D0023 to the Supplier by e-mail.

Justification for Change (mandatory by originator)

Without this, it is necessary for the DA to go well beyond the basic PSL/BSCP requirements in identifying and telling the Supplier what needs to be corrected - and even this may not be possible if the DA cannot see what has gone on between the Supplier, the DC and the MO.

Rectification of this defect could enable Suppliers to meet Performance Standards on a much more consistent basis.

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Other Configurable Items Potentially Affected by Proposed Solution(s) (optional by BSCCo)	
Impact on Core Industry Documents (optional by originator)	
Related Changes and/or Projects (mandatory by BSCCo)	
There will be an impact on the DTC is the agreed solution is to use the D0023 data flow to the Supplier.	
There is also potentially an impact on the MRA.	
Originator's Details:	
BCA NameRoslyn Parsons	
OrganisationNpower Ltd	
Email Address	
[BSC Panel Representative]	
Organisation	
Attachments: N (If Yes, No. of Pages attached:)	

(delete as appropriate)